



Digital Audio Corporation
4018 Patriot Drive, Suite 300
Durham, NC 27703
Phone +1 919 572 6767
Fax +1 919 572 6786
E-mail tech@dacaudio.com
Website www.dacaudio.com

Known Issue Bulletin for CARDINAL Users with Windows 7

April 2010

Problem: After installing the CARDINAL AudioLab software on Windows 7 you may experience a software issue on the One Channel Adaptive filter's configuration screen. The problem manifests as a blank coefficient graph that coincides with the AudioLab software disconnecting from the Cardinal device. This issue is caused by the latest firewire controller driver that comes installed with Windows 7.

Resolution:

1. Close the AudioLab software if you have not already done so.
2. Click on the Start Button and then click on the Control Panel
3. Click on "System and Security"
4. Underneath the System section, click on Device Manager
5. Click on the "+" symbol beside IEEE 1394 Bus host controllers
6. Right click on 1394 OHCI Compliant Host Controller and click "Update Driver Software..."
7. You will then be given a screen that asks "How do you want to search for driver software?" – click on "Browse my computer for software driver"
8. On the "Browse for driver software on your computer" screen, click "Let me pick from a list of device drivers on my computer"
9. On the "Select the device driver you want to install for this hardware", click on the "1394 OHCI Compliant Host Controller (Legacy)"
10. Click the Next button
11. Once the driver is finished installing, restart your Windows 7 machine

The AudioLab software should now run normally.



Digital Audio Corporation is an
ISO 9001:2008 Registered Firm